



REQUEST FOR BIDS:

(BID NUMBER: PROC T612)

THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT HARDWARE, ICT DEVICES (LAPTOPS, DESKTOPS, SERVERS, STORAGE AND NETWORK EQUIPMENT) LICENSING AND SOFTWARE, RELATED HARDWARE SERVICE, MAINTENANCE, REPAIRS AND SUPPORT AS AND WHEN REQUIRED.

CLOSING DATE AND TIME: 19 OCTOBER 2021 AT 11H00 AM

A handwritten signature or mark in black ink, appearing to be a stylized 'P' or similar character.

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BID DOCUMENTS CHECK LIST:

VERY IMPORTANT: THE CONTENTS OF THE BID/ TENDER DOCUMENT MUST BE AS FOLLOWS:

The potential bidder must submit four (4) Bid proposals, compile one (1) original, (1) electronic version (USB), make one (1) copy from the original bid document and email proposal to Tenders@serviceseta.org.za in a zipped file up to a maximum size of 100MB.

1. The Services SETA bid documents must be submitted in official format (not to be re-typed).
2. The bid proposal must be properly bonded, punched, numbered and separated per checklist schedule below.

PLEASE SUBMIT THE BID PROPOSAL AS PER AFOREMENTIONED SUBMISSION REQUIREMENTS AND BELOW CHECKLIST SCHEDULE, AS IT MAKES IT EASIER FOR THE BID EVALUATION COMMITTEE TO EVALUATE YOUR PROPOSAL.

Checklist Schedule

Schedules	Description	Submitted: YES or NO
Schedule 1	The potential bidder must be registered with National Treasury Central Supplier Database (CSD)	
Schedule 2	Bid document must be signed and duly completed, together with all declaration of interest/standard bidding documents (SBD's 1, 3.3, 4, 6.1, 7.2, 8, and 9)	
Schedule 3	Provide and attach a copy of Company Registration Certificate	
Schedule 4	Provide and attach proof of Certification as Reseller/Partner (minimum of Gold Partner) of brand being proposed	
Schedule 5	The potential bidder must submit Proof of its B-BBEE Status Level of Contribution.	
Schedule 6	Certification, Key Account Management and Assignment Experience	
Schedule 7	Technical Engineering Resources and capacity to execute ICT Infrastructure Projects, deployments, installations, configurations, commissioning and decommissioning of Hardware Systems and Associated Applications/Operating Systems.	
Schedule 8	Deliverables for the hardware and software	
Schedule 9	Repairs, Maintenance, Support and HelpDesk response time	
Schedule 10	Identity Documents, Cancelled Cheque or Letter from the Bank Confirming Banking Details	
Schedule 11	Pricing Schedule	
Schedule 12	Bid proposals (4) compile one (1) original, (1) electronic version (USB), make one (1) copy from the original bid document must be properly bounded and email proposal to Tenders@serviceseta.org.za in a zipped file up to a maximum size of 100MB.	

PART A

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (SERVICES SETA)					
BID NUMBER:	PROC T612	CLOSING DATE:	19 OCTOBER 2021	CLOSING TIME:	11:00AM
DESCRIPTION	THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT HARDWARE, ICT DEVICES (LAPTOPS, DESKTOPS, SERVERS, STORAGE AND NETWORK EQUIPMENT) LICENSING AND SOFTWARE, RELATED HARDWARE SERVICE, MAINTENANCE, REPAIRS AND SUPPORT AS AND WHEN REQUIRED.				
ENQUIRIES DUE DATE	All enquiries regarding this bid should be in writing and may be directed at E-mail tenders@serviceseta.org.za by 11:00AM on the 08 OCTOBER 2021				
Important to note:					
<ul style="list-style-type: none"> Bidders should ensure that bids are delivered timeously to the correct address as late submissions will not be accepted for consideration. The bid box is generally open from 08h00 am to 16h00 pm Monday to Thursday and Friday from 08h00 am to 15h00 pm. All bids must be submitted on the official forms – (not to be re-typed). 					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (SERVICES SETA (HEAD OFFICE) AND TO SENIOR MANAGER, SCM:					
15 SHERBORNE ROAD, PARKTOWN, JOHANNESBURG 2193					
NB: ALL BIDS MUST BE SUBMITTED IN THE TENDER BOX					
The bid box is open during office hours:					
Monday – Thursday: 8am – 4pm					
Friday: 8am – 3pm					
Important to note: Due to the COVID-19 pandemic.					
<ul style="list-style-type: none"> Only one visitor will be allowed to deliver the bid document. 					
All visitors must adhere to all health and safety requirements as issued by the SSETA (failure to comply may result in the visitor being removed off the SSETA premises).					
NOTE!					
THE RELEVANT AUTHORITY MUST SIGN IN FULL WHERE REQUIRED AND INITIAL ALL PAGES OF THE SBD FORMS					
BIDS MUST BE SUBMITTED AS <u>1 ORIGINAL, ELECTRONIC COPY (USB), 1 COPY AND EMAIL PROPOSAL TO Tenders@serviceseta.org.za IN A ZIPPED FILE UP TO A MAXIMUM SIZE OF MB, EACH MARKED AS SUCH.</u>					

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO: SUPPLY CHAIN MANAGEMENT		TECHNICAL ENQUIRIES MAY BE DIRECTED TO: USER DEPARTMENT	
CONTACT PERSON	Conny Mathebula	CONTACT PERSON	Sibusiso Mabaso
TELEPHONE NUMBER	(011) 276 9621	TELEPHONE NUMBER	(011) 276 9747
E-MAIL ADDRESS	tenders@serviceseta.org.za	E-MAIL ADDRESS	sibusisoma@serviceseta.org.za
SUPPLIER INFORMATION			
NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE		NUMBER
CELLPHONE NUMBER			
FACSIMILE NUMBER	CODE		NUMBER
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:	O R	CENTRAL SUPPLIER DATABASE No: MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No
A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE			

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
--	--	---	--

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?

YES NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA?

YES NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?

YES NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?

YES NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?

YES NO

IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

TERMS AND CONDITIONS FOR BIDDING

PART B

1. BID SUBMISSION:

1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.

1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**

1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD 7).**

2. TAX COMPLIANCE REQUIREMENTS

2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.

2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER’S PROFILE AND TAX STATUS.

2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING

THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.

- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:.....

(Proof of authority must be submitted e.g. company resolution)

DATE:.....

(Professional Services)

OFFER TO BE VALID FOR 120 WORKING DAYS FROM THE CLOSING DATE OF BID.

Entity name	
Total value	

In order to compare process, bidders must indicate their prices on the basis of the following:

IMPORTANT NOTE: Volumes/quantities and models of the hardware might change on need basis kindly include options of i7 Non-Touch and Touch Screen, i5 Non-Touch and Touch Screen and i3 Non-Touch quote for quantity one, only of specifications below and a quote for a 10.5-inch Tablet iOS/Android Air Wi-Fi + Cellular 64GB must be included.

Notebook Computers deliverables	Unit Price	Total (Vat inclusive and all other charges)
<u>Professional Mainstream 12.5" Notebooks</u>		
Display: 12.5 inches		
Operating System: Windows 10 professional (64 bit)		
Storage SSD: Minimum 250GB		
DVD/CR-ROM drive/burner (Optional)		
RAM: 8 GB upgradable to 16GB		
Processor: 10 th Gen i7 3.6 GHz or better		
Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone		
Docking station port		
USB3 Ports(minimum 2) USB C Optional		
Carry Case (laptop backpack)		
Laptop Security Cable Lock		

Total price for 12.5” Notebooks		
<u>Professional Mainstream 15.6” Notebooks</u>		
Display: 15.6 inches		
Operating System: Windows 10 professional (64 bit)		
Storage SSD: Min 250GB		
DVD/CR-ROM drive/burner (Optional)		
RAM: 8 GB upgradable to 16GB		
Processor: 10 th Gen i7 3.6 GHz or better		
Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone		
Docking station port		
USB3 Ports(minimum 2) USB C Optional		
Carry Case		
Laptop Security Cable Lock		
Total price for 15.6” Notebooks		
<u>Professional Mainstream 17” Notebooks</u>		
Display: 17 inches		
Operating System: Windows 10 professional (64 bit)		
Storage SSD: Min 250GB		
DVD/CR-ROM drive/burner (Optional)		
RAM: 8 GB upgradable to 16GB		
Processor: 10 th Gen i7 3.6 GHz or better		
Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone		

Docking station port		
USB Ports(minimum 4)		
Carry Case		
Laptop Security Cable Lock		
Total price 17" Notebooks		

<u>Desktop</u>		
SFF, 8GB RAM, USB Ports(minimum 2), 500 GB HDD , dual core processor i7, Gigabit Ethernet card (RJ45), DVD/CD-ROM Drive/Burner, Headphone / Microphone outlet, LED / Graphics Display Adapter, Gigabit Ethernet LAN card, Windows 10 Professional.		
Total Price for Desktop		
Keyboards, Mouse and Monitors: LED screen, minimum (58.4 cm – diagonal), with HDMI support.		
Computer Mouse		
Monitors: LED screen, minimum (58.4 cm – diagonal), with HDMI support		
Portable Desktop printers – multi- function (Provide four option)		
Option 1		
Option 2		
Option 3		
Option 4		
Propose HP Thin Client End to End Solution indicative 100 Endpoints Include All Required Hardware and Software, Solution Deployment and Configuration Costs, Exclude Server and Microsoft Licensing Cost but indicate HPE Server Specifications and Microsoft Licensing Requirements		

GRAND TOTAL PRICE (VAT INCLUSIVE AND OTHER RELATED CHARGES)		
Support maintenance (out of warranty items) <ul style="list-style-type: none"> - Call out fee - Hourly rate - Percentage Mark up (%) on parts 		
Frequency of hedging (Monthly/Quarterly/Annually)		
Percentage Mark up (%)		
Exchange Rate at the time of submission		

4 DATA CENTRES HPE EQUIPMENT MAINTANANCE AND SLA SUPPORT PRICING SCHEDULE

Service Level	Services Required	Response Time	Contract Length	Tiered Pricing and Incremental Pricing (if applicable)
Project Initiation HPE Servers HPE Storage	Consulting High Level Project Planning	9AM-5PM, Mon-Fri 2-4 hour Response rate.	Min: 1 Year Max: 3 Years	Min: hrs @ R/hr Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 20 hours Max 40 hours
Standard HPE Servers HPE Storage	Consulting HPE Systems -Integrations -Migrations -Deployments -Configurations -Maintenance	9AM-5PM, Mon-Sun 2-4 hour Response rate.	Min: 1 Year Max: 3 Years	Min: hrs @ R/hr Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 20 hours Max 40 hours
Extended <i>(Extended hours for Standard SLA)</i> HPE Servers	HPE Systems -Integrations -Migrations -Deployments	5PM- 5AM, Mon-Sun 2-4 hour Response rate. <i>Emergency</i>	Min: 1 Year Max: 3 Years	Flat Rate: R/hr R/hr provided call logged without notice

HPE Storage	-Configurations -Troubleshooting -Server Systems -Network Switches Down	<i>Response Eligible</i> 24/7, 1-2 hour response rate		
HPE Aruba Networking Projects	-WiFi Access Point -LAN Point -Core Switch -Edge Switches -Routers	<i>Emergency Response Eligible</i> 24/7, 1-2 hour response rate.	Min: 1 Year Max: 3 Years	Min: hrs @ R/hr Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 72 hours Max 120 hours

Note: Installations of physical network point kindly indicate pricing per Cat 6e R45. labelled and “full channel”.

Laptops Repairs

Bidders must provide “indicative average pricing” (Vat Inclusive) per either an HP or Dell Laptop/Desktop unit on the basis assumption of repairing the following hardware but not limited to: Service Providers may add to the list with commonly replaced essential hardware components.

DESCRIPTION	Estimated Average Cost for Basic Repairs		Estimated Average Cost for Total Hardware Replacement	
	HP	DELL	HP	DELL
Assessment Fees (if Applicable)				
Speakers				
Camera & Microphone Kits				
Monitor 15.6”				
Monitor 14”				
Track Pad				
Keyboard Buttons				
Water Damaged Motherboards				
USB Ports				
SIM Card Slot				
Batteries				
Chargers				
Docking Stations				
On Board Power Supply Components				
Fan				
250GB SSD Drive				
8GB RAM DDRM				

Delivery Fees to and from 15 Sherborne, Parktown, Johannesburg				
Any Other Items: e.g., 1TB SSD				

Please Note the following:

- Services provided must price in accordance with the terms of reference;
- Bidders are also advised to indicate a total cost breakdown for this assignment;
- Own pricing schedule can be compiled to cover costs as per terms of reference;
- Bidders must clearly state the contract renewal and termination with steps of the termination process clearly identified.

1. It must be noted that the bid will NOT necessarily be concluded in terms of total price and/or rates only due to the high technical and functional requirements.

2. Total bid price (incl of all applicable taxes and skills development) R.....

3. Period required for commencement with project after acceptance of bid.....

4. Are the rates quoted firm for the full period of contract? **Yes or No**

5. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.

.....

All applicable taxes” includes value- added tax, pay as you earn, income tax, Unemployment Insurance fund contributions and skills development levies.

Any enquiries regarding bidding procedures may be directed to the following members in writing.

Supply Chain Management

Email: tenders@serviceseta.org.za

Or for technical information –

Sibusiso Mabaso

Email: sibusisoma@serviceseta.org.za

Tel: (011) 276 9747

3. DECLARATION OF INTEREST

SBD 4

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

2.1 Full Name of bidder or his or her representative:.....

2.2 Identity Number:

2.3 Position occupied in the Company (director, trustee, shareholder², member):

2.4 Registration number of company, enterprise, close corporation, partnership agreement or trust:

2.5 Tax Reference Number:

2.6 VAT Registration Number:

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.

¹“State” means –

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

²“Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:

.....

Name of state institution at which you or the person connected to the bidder is employed :.....

Position occupied in the state institution:.....

Any other particulars:

.....

.....

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attach proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.

2.7.2.2 If no, furnish reasons for non-submission of such proof:

.....
.....
.....

2.8 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?

YES / NO

2.8.1 If so, furnish particulars:

.....
.....
.....

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?

YES / NO

2.9.1 If so, furnish particulars.

.....
.....
.....

2.10. Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?

YES / NO

2.10.1 If so, furnish particulars.

.....
.....
.....

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract?

YES / NO

2.11.1 If so, furnish particulars:

.....
.....
.....

Full details of directors / trustees / members / shareholders

Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number / Persal Number

DECLARATION

I, the undersigned (name).....

Certify that the information furnished in Paragraphs 2 and 3 above is correct.

I accept that the state may reject the bid or act against me should this declaration prove to be false.

.....

Signature

Date

.....

Position

Name of bidder

4. PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

Important to note:

Before completing this form, bidders must study the General Conditions, Definitions and Directives Applicable in respect of B-BBEE, as prescribed in the Preferential Procurement Regulations, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 The value of this bid is estimated to be below or above R **50 000 000.00** (all applicable taxes included); therefore **80/20 or 90/10** preference point system shall be applicable

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS	POINTS
PRICE	80	90
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20	10
Total points for Price and B-BBEE must not exceed	100	100

1.4.1 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.4.2 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2 DEFINITIONS

- (a) “**B-BBEE**” means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) “**B-BBEE status level of contributor**” means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) “**bid**” means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) “**Broad-Based Black Economic Empowerment Act**” means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) “**EME**” means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) “**Functionality**” means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) “**prices**” includes all applicable taxes less all unconditional discounts;
- (h) “**proof of B-BBEE status level of contributor**” means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) “**QSE**” means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) “**rand value**” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3 POINTS AWARDED FOR PRICE

3.2 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

or

90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for price of bid under consideration

P_t = Price of bid under consideration

P_{\min} = Price of lowest acceptable bid

4 POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.2 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)	Number of points (90/10 system)
1	20	10
2	18	9
3	14	6
4	12	5
5	8	4
6	6	3
7	4	2
8	2	1
Non-compliant contributor	0	0

5 BID DECLARATION

5.2 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6 B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.2 B-BBEE Status Level of Contributor: . =(maximum of 10 or 20 points)
 (Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.)

7 SUB-CONTRACTING

7.2 Will any portion of the contract be sub-contracted?
 (*Tick applicable box*)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.2.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....

iii) The B-BBEE status level of the sub-contractor.....

iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are youth	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are women	<input type="checkbox"/>	<input type="checkbox"/>
Black people with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Black people living in rural or underdeveloped areas or townships	<input type="checkbox"/>	<input type="checkbox"/>
Cooperative owned by black people	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are military veterans	<input type="checkbox"/>	<input type="checkbox"/>
OR		
Any EME	<input type="checkbox"/>	<input type="checkbox"/>
Any QSE	<input type="checkbox"/>	<input type="checkbox"/>

8 DECLARATION WITH REGARD TO COMPANY/FIRM

8.2 Name of company/firm:.....

8.3 VAT registration number:.....

8.4 Company registration number:.....

8.5 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

8.6 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....
.....
.....
.....

8.7 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.8 Total number of years the company/firm has been in business:.....

8.9 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any

organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

- (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1.</p> <p>2.</p>
--

<p>.....</p> <p>SIGNATURE(S) OF BIDDERS(S)</p> <p>DATE:</p>

5. CONTRACT FORM - RENDERING OF SERVICES

SBD 7.2

This Form must be filled in Duplicate by both the Service Provider (Part 1) and the Purchaser (Part 2). Both Forms must be signed in the original so that the Service Provider and the Purchaser would be in possession of Originally Signed Contracts for their respective records.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.

2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
 - Declaration of interest;
 - Declaration of bidder’s past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)

3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

- 4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.

- 5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

- 6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES	
1
2
DATE:

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I.....in my capacity as.....
accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).

2. An official order indicating service delivery instructions is forthcoming.

3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT HARDWARE, ICT DEVICES (LAPTOPS, DESKTOPS, SERVERS, STORAGE AND NETWORK EQUIPMENT) LICENSING AND SOFTWARE, RELATED HARDWARE SERVICE, MAINTENANCE, REPAIRS AND SUPPORT AS AND WHEN REQUIRED	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

4. I confirm that I am duly authorised to sign this contract.

SIGNED AT

ON.....

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE:

6. DECLARATION OF BIDDERS' PAST SCM PRACTICES

SBD 8

- 1) This Standard Bidding Document must form part of all bids invited.
- 2) It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3) The bid of any bidder may be disregarded if that bidder, or any of its directors have-
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system; or
 - c. failed to perform on any previous contract.
- 4) **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	<p>Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	<p>Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME).....

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

1. This Standard Bidding Document (SBD) must form part of all bids¹ invited.
2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.
3. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
4. This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
5. In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or

(f) bidding with the intention not to win the bid.

8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

8. AUTHORITY FOR SIGNATORY

Signatories for close corporations and companies shall confirm their authority **by attaching to this form** a duly signed and dated copy of the relevant resolution of their members or their board of directors, as the case may be.

An example for a company is shown below:

“ By resolution of the board of directors passed on _____ 20 _____

Mr _____ has been duly authorized to sign all

documents in connection with the Tender for Contract _____

No _____ and any Contract, which may arise there from on behalf of

SIGNED ON BEHALF OF THE COMPANY: _____

IN HIS CAPACITY AS: _____

DATE: _____

SIGNATURE OF SIGNATORY: _____

AS WITNESSES: 1 _____

2 _____

9. TERMS OF REFERENCE / SPECIFICATIONS

1. PURPOSE OF THIS PROJECT

THE APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF ICT HARDWARE, ICT DEVICES (LAPTOPS, DESKTOPS, SERVERS, STORAGE AND NETWORK EQUIPMENT) LICENSING AND SOFTWARE, RELATED HARDWARE SERVICE, MAINTENANCE, REPAIRS AND SUPPORT AS AND WHEN REQUIRED

1. INTRODUCTION AND OVERALL OBJECTIVES

The Services Sector Education and Training Authority (SSETA) was established and registered in March 2000 in terms of the Skills Development Act of 1998. The SETA aims to provide for the skills development needs of the services sector through the bursary awards and implementation of learnerships, disbursement of grants and monitoring of education and training.

The Services Sector Education and Training Authority (SSETA) hereby invites bids from accredited services providers to supply, deliver and install IT Hardware (laptops, desk printers, desktops, servers, etc), software and other related IT equipment's and IT maintenance that meet the minimum specifications as outlined below. Should the model specified below be discontinued, the bidder will be expected to replace with a later model

Services SETA in its Primary Data Center, the architecture, is anchored within a solid HPE hybrid infrastructure comprising of Gen 9, Gen 10 Servers, running Hyper V's hosting close to 100 Virtual Machines, clustered in HPE Storage Enclosures managed by HPE StoreOnce and HPE OneView, interlinked by 10Gb/s CAT 7e and fibre backbone through an Aruba campus core via fibre to edge switches running 1GB/s CAT6e PoE to HP endpoints supported by an HPE Aruba Enterprise WiFi Controller that reports to and is managed by Airwave, ClearPass, Insight and Instant. This network is conveyed by an MPLS countrywide and replicated to its regional offices via HPE peripheral equipment.

LATE SUBMISSIONS WILL NOT BE ACCEPTED AFTER THE CLOSING DATE AND TIME

Please note that all pertinent documentation is available on the Services SETA website at www.serviceseta.org.za.

2. BACKGROUND

The Services Sector Education and Training Authority (SSETA) hereby invites bids from experienced, knowledgeable service providers to submit proposals for the appointment of a service provider for the provisioning of ICT hardware, ICT devices (laptops, desktops, servers, storage and network equipment) licensing and software, related hardware service, maintenance, repairs and support as and when required.

3. SCOPE OF WORK/ DELIVERABLES

The Services SETA utilises Hewlett Packard Enterprise Data Center and Network Peripheral Hardware (Aruba WiFi Access Points, Network Switches and Krone Cat 6e Cabling terminated to Krone RJ45 floor points, while the endpoints include HP and Dell desktops and laptops Services SETA would prefer to maintain the status quo given that most of these units are still under warranty.

Services SETA, seeks to appoint a service partner to supply, deliver, deploy, configure, programme, maintain, repair and support HPe, HP or Dell hardware such as Laptops, Desktops, Servers, Storage, Network Equipment, Network Cabling and related IT equipment or accessories which meet the minimum specifications outlined in the following sections.

The successful bidder will be required to also maintain and support all HPe, HP and Dell existing equipment that is still under warranty and ensure all hardware firmware is up to date and data center server hardware and storage configurations are operational under supported Microsoft Operating Systems.

The OEM accredited/certified partners must at least have an HPe, HP and Dell Gold Reseller or Distributor Certification status to supply and maintain HPe, HP or Dell equivalent equipment. Availability of HPe Technical Engineering skills sets are required for support and maintenance work on servers, storage, and networking.

Please Note:

Each bidder must clearly specify the models and capacities of the hardware they are qualified and certified to handle. A 24/7 functional help/support desk is a mandatory requirement

3.1 SPECIFIC DELIVERABLES

The appointed potential bidder shall be expected to be able to supply and deliver the required ICT Services, Hardware, Licensing and Software within one (1) week from conclusion of the contract by both parties. Billing and quotes shall be guided by the rate card in response to this bid

CONTRACTUAL OBLIGATIONS

- The potential bidder will be appointed to Supply, Repair, Deploy, Configure, Programme, Maintain and Support ICT Hardware, Software, and Licenses for Servers, Switches, Storage, Network Equipment, its applications and peripherals, be able to carry out repairs on Laptops, Desktop and other related ICT equipment and accessories for the duration of the contract as and when necessary.
- The Services Seta Accounting Officer / Authority, at its discretion, may extend the contractual obligation of the appointed entity, for whatever reason (s) in the interest of Services SETA.

3.2 TECHNICAL SPECIFICATION FOR ICT DEVICES (S)

(The proposal that do not comply with technical requirement as listed below, might lead to a proposal being disqualification)

The Hardware, Software and Licenses to be procured will be used for Services SETA Information Communication and Technology Systems.

IMPORTANT NOTE: Volumes/quantities and models of the hardware might change on need basis kindly quote for quantity one includes options of only of specifications below

- i7 Non-Touch and Touch Screen,
- i5 Non-Touch and Touch Screen and
- i3 non-Touch,
- i5 Desktop
- 10.5-inch Tablet iOS/Android Air Wi-Fi + Cellular 64GB must be included.

BUSINESS NOTEBOOKS 12.5”-14”

<u>DELIVERABLES</u>	<u>DESCRIPTION</u>	<u>COMPLIANCE WITH DELIVERABLES MARK</u>		
		<u>YES</u>	<u>NO</u>	<u>REMARKS</u>
Professional Mainstream Notebook 12.5” Standard Form Factor	<ul style="list-style-type: none"> • Display: 12.5-14 inches 			
	<ul style="list-style-type: none"> • Operating System: Windows 10 Professional (64 bit) 			
	<ul style="list-style-type: none"> • Storage SSD: Minimum 250GB 			
	<ul style="list-style-type: none"> • DVD/CR-ROM drive/burner (Optional) 			
	<ul style="list-style-type: none"> • RAM: 8 GB upgradable to 16GB 			
	<ul style="list-style-type: none"> • Processor: 10th Gen i7 3.6 GHz or better 			
	Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone			
	<ul style="list-style-type: none"> • Docking station port • USB3 Ports(minimum 2) USB C (Optional) • Carry Case 			
	<ul style="list-style-type: none"> • Warranty: full coverage (parts and labour) for on-site repairs for 3 years (36 months) from date of delivery (Next business day response time) 			
<ul style="list-style-type: none"> • Bidder must be a Gold certified partner / reseller of the product they propose. 				

BUSINESS NOTEBOOKS 15.6”

<u>DELIVERABLES</u>	<u>DESCRIPTION</u>	<u>COMPLIANCE WITH DELIVERABLES MARK</u>		
		<u>YES</u>	<u>NO</u>	<u>REMARKS</u>
Professional Mainstream Notebook 15.6” Standard Form Factor	<ul style="list-style-type: none"> • Display: 15 - 16 inches 			
	<ul style="list-style-type: none"> • Operating System: Windows 10 professional (64 bit) 			
	<ul style="list-style-type: none"> • Storage SSD: Minimum 250GB 			
	<ul style="list-style-type: none"> • DVD/CR-ROM drive/burner (Optional) 			
	<ul style="list-style-type: none"> • RAM: 8 GB upgradable to 16GB 			
	<ul style="list-style-type: none"> • Processor: 10th Gen i7 3.6 GHz or better 			
	Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone			
	<ul style="list-style-type: none"> • Docking station port • USB3 Ports(minimum 2) USB C (Optional) • Carry Case 			
	<ul style="list-style-type: none"> • Warranty: full coverage (parts and labour) for on-site repairs for 3 years (36 months) from date of delivery (Next business day response time) 			
<ul style="list-style-type: none"> • Bidder must be a Gold certified partner / reseller of the product they propose. 				

BUSINESS NOTEBOOKS 17”

<u>DELIVERABLES</u>	<u>DESCRIPTION</u>	<u>COMPLIANCE WITH DELIVERABLES MARK YES/</u>		
		<u>YES</u>	<u>NO</u>	<u>REMARKS</u>
Professional Mainstream Notebook 17” Standard Form Factor	<ul style="list-style-type: none"> • Display: 17 inches 			
	<ul style="list-style-type: none"> • Operating System: Windows 10 professional (64 bit) 			
	<ul style="list-style-type: none"> • Storage SSD: Minimum 250GB 			
	<ul style="list-style-type: none"> • DVD/CR-ROM drive/burner (Optional) 			
	<ul style="list-style-type: none"> • RAM: 8 GB upgradable to 16GB 			
	<ul style="list-style-type: none"> • Processor: 10th Gen i7 3.6 GHz or better 			
	Connectivity: Bluetooth and Wi-Fi ; sim card slot for 4G LTE connectivity; Gigabit Ethernet LAN card(RJ45) In built Camera and Microphone			
	<ul style="list-style-type: none"> • Docking station port • USB3 Ports(minimum 2) USB C (Optional) • Carry Case 			
	<ul style="list-style-type: none"> • Laptop Security Cable Lock 			
	<ul style="list-style-type: none"> • Warranty: full coverage (parts and labour) for on-site repairs for 3 years (36 months) from date of delivery (Next business day response time) 			
	<ul style="list-style-type: none"> • Bidder must be a Gold certified partner / reseller of the product they propose. 			

DESKTOP AND OTHER RELATED HARDWARE

<u>DELIVERABLES</u>	<u>DESCRIPTION</u>	<u>COMPLIANCE WITH DELIVERABLES MARK YES/ NO.</u>		
		<u>YES</u>	<u>NO</u>	<u>REMARKS</u>
Desktop	SFF, 8GB RAM, USB Ports(minimum 2), 500 GB HDD , dual core processor (minimum i7), Giga bit Ethernet card (RJ45), DVD/CD-ROM Drive/Burner, Headphone / Microphone outlet, LED / Graphics Display Adapter, Gigabit Ethernet LAN card,			
	Warranty: Full coverage (parts) for on-site repairs for 3 years (36 months) from date of delivery.			
	Turnaround Time: Next business day response time			
	Keyboards, Mouse and Monitors: LED screen, minimum (58.4 cm – diagonal), with HDMI support.			
	Gold Partner: Bidder must be a Gold certified partner / reseller of the product they propose			

Prices	Can the prices quoted for <i>hardware</i> be fixed for one year? if no, state what may influence the fluctuation of prices.			
Delivery	Notebooks, Tablets, Desktop and Other related services: HelpDesk Processes: Delivery timeframes for equipment on issued PO as and when required basis must be at least within one (1) week.			
Maintenance contract (warranty and out of warranty items)	- Indicate Min and Max Response time. (e.g., On receipt of RFQ, or damaged hardware logged call) - Indicate Min and Max Resolve time - Indicate Support/ HelpDesk SLA. (Query handling process)			

Other important Information relating to the bid

- Services SETA reserves the right to procure any type, model or make of hardware (due to rapid computer technologically developments and advances) from the appointed suppliers at any time and for whatever reason it deems necessary.
- Please be aware that the Services SETA is a **government/public entity** and therefore expects to be quoted at government/public rates on all hardware and software.
- During the contract period where a product has been discontinued, the **equivalent replacement** product must be stipulated in detail with a price.

Rate Based Service Level Agreement

Table below is to assist or guide service providers to draw and propose a rate card for the MSLA for the support and maintenance of the nationwide Services SETA ICT Infrastructure.

Service Level	Scope Services Required	Response Time	Contract Length	Tiered Pricing and Incremental Pricing (if applicable)
Project Initiation HPE Servers HPE Storage	Consulting High Level Project Planning	9AM-5PM, Mon-Fri 2-4 hour Response rate.	Min: 1 Year Max: 3 Years	Min: hrs @ R/hr Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 20 hours Max 40 hours
Standard Maintenance on Existing HPE Servers HPE Storage	Consulting HPE Systems -Integrations -Migrations -Deployments -Configurations -Maintenance	9AM-5PM, Mon-Sun 2-4 hour Response rate.	Min: 1 Year Max: 3 Years	Min: hrs @ R/hr Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 20 hours Max 40 hours
Extended <i>(Extended hours for Standard SLA)</i> HPE Servers HPE Storage	HPE Systems -Integrations -Migrations -Deployments -Configurations - Troubleshooting -Server Systems -Network Switches Down	5PM- 5AM, Mon-Sun 2-4 hour Response rate. <i>Emergency Response Eligible</i> 24/7, 1-2 hour response rate	Min: 1 Year Max: 3 Years	Flat Rate: R/hr R/hr provided call logged without notice

HPE Aruba Networking Projects	-Aruba WiFi Access Point	<i>Emergency Response Eligible</i>	Min: 1 Year	Min: hrs @ R/hr
	-New/Repair Krone Patch Panel or LAN Point	24/7, 1-2 hour response rate.	Max: 3 Years	Max: 4hrs @ R/Hr Over 4 Hrs: hourly increments Price: R/hr discount increments at thresholds: 72 hours Max 120 hours
	-Support Aruba Core Switch			
	-Configure Aruba Applications and Enterprise Network			
	-Aruba Edge Switches			

3.3 Laptop Repairs

Services SETA employees utilise models Hp and Dell for laptops and desktops to execute their daily official tasks. Due to use hardware wears out and tears in time. To this end hardware maintenance work needs to be carried out on a need basis as and when required. Some laptops and desktops fall within warranty some are outside warranty period. To perform hardware related maintenance and repairs on laptops not limited to the models listed below.

- Hp EliteBook 820 G3
- Hp Laptop EliteBook 850 G3
- HP EliteBook 820 G4
- Hp ProBook 450
- Dell Latitude 5500
- Dell Latitude 7390
- Dell Latitude 7730
- Dell & Hp Desktops Pc- Intel Core i7 & i5,4/8gb Ram + 4gb Screen Card
- 10.5-inch iPad Air Wi-Fi + Cellular 64GB
- iPad Air 2 Wi-Fi + Cellular 64GB

Repair or replace the following hardware components.

- Camera & Microphone Kits

- Monitor 15.6”
- Monitor 14”
- Track Pads
- Keyboard Buttons
- Water Damaged Motherboards
- USB Ports
- SIM Card Slots
- Batteries
- Chargers
- Docking Stations
- On Board Power Supply Components
- 250GB SSD Drive
- 8GB RAM DDRM
- Cooling Fans

4. THE DURATION OF ASSIGNMENT

It is envisaged that the project will be for a period of three years.

5. KINDLY FORWARD THE FOLLOWING BID DOCUMENTS, WHERE A CERTIFIED COPY OF A DOCUMENT IS REQUIRED, IT MUST BE CERTIFIED WITHIN THE LAST THREE (3) MONTHS

QUALIFICATION REQUIREMENT

QUALIFICATION/ GATEKEEPER REQUIREMENT		
	Has the applicable document been attached?	
1. The potential bidder must be registered with National Treasury Central Supplier Database (CSD).	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2. Bid document must be signed and duly completed, together with all declaration of interest/ standard bidding documents (SBD's 1, 3.3, 4, 6.1, 7.2, 8, and 9).	Yes <input type="checkbox"/>	No <input type="checkbox"/>

3. Provide and attach a copy of Company Registration Certificate.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4. Provide and attach proof of Certification as Reseller/Partner (minimum of Gold Partner) of brand being proposed	Yes <input type="checkbox"/>	No <input type="checkbox"/>
The bidder must comply with the aforementioned qualification requirements above. Failure to abide by any of the requirements will lead to automatic disqualification.		
OTHER IMPORTANT BID REQUIREMENT		
	Has the applicable document been attached?	
1.The tenderer must submit proof of its B-BBEE status level of contributor PLEASE NOTE: The tenderer failing to submit proof of B-BBEE status level of contributor or is a non-compliant contributor to B-BBEE may not be disqualified, but may only score points out of 80 for price; and scores Zero(0) points out of 20 for B-BBEE. Services providers are encouraged to comply with B-BBEE requirements for a more competitive advantage under B-BBEE scoring.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2. The Supplier status must be active, when verifying with Central Supplier Database (CSD). Provide MAAA number	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3. Tax Clearance certificate Verification purposes, the potential bidder must indicate pin number.....	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4. The potential bidder must be Tax Compliant on National Treasury Central Supplier Database (CSD) prior to award	Yes <input type="checkbox"/>	No <input type="checkbox"/>

6. EVALUATION CRITERIA

The value of this bid is estimated to be above R1 000 000 but below R50 000 000 or above R 50 000 000 (all applicable taxes included); therefore the **80/20 or 90/10** system shall be applicable.

Criterion 1- Qualification Requirement

Bidders will first be evaluated in terms of the gatekeeper/minimum requirements. Bidders who do not fulfil all the requirements or do not submit the required documents will be disqualified.

Criterion 2-Functionality Evaluation

Functionality is worth 100 points. The minimum threshold is 70 points. Bidders who score less than 70 points on functionality will therefore be disqualified; those who score 70 points or more will be further evaluated on **Criteria 3**.

Criterion 3-Price and Preference Evaluation

Price and Preference points (B-BBEE status level of contributor), Evaluation will be conducted on a 80/20 or 90/10 preferential procurement principle.

NOTE: For the purpose of comparison and in order to ensure a meaningful evaluation, bidders must submit detailed information in substantiation of compliance to the evaluation criteria mentioned-above. Bidders may be invited to make a presentation as part of the evaluation process

FUNCTIONALITY SCORE SHEET

NAME OF POTENTIAL BIDDER.....

BID REFERENCE NUMBER PROCT612.....

A	B	C	D	E	F	G	H
FUNCTIONALITY	REQUIREMENT	SCORE QUALIFICATION	MEASUREMENT (what must be provided/ demonstrated as minimum)				
			Indicate what pages/ section in proposal?	Weighted Points	Yes	No	Score
Certification, Key Account Management and Assignment Experience	The key Bidders must have a specific HP, HPE and Dell Partner Certification and experience in the supply, maintenance, repair and delivery of servers, storage, laptops and desktops and other related IT equipment	Attach (3) three or more written and signed testimonials letters (attach project reference letters with logo, letterhead, contactable details, dates and signature) relating to the supply, maintenance, repair and delivery of laptop and desktop and other related IT equipment not older than three (3) years). (Total of 10 Points)	Attach three (3) testimonial letters with relevant experience in supply and delivery of servers, storage, laptop and desktop and other related IT equipment What page (s) or section of your proposal 3 deputing team members' may be found?	10pts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

		<ul style="list-style-type: none"> Three (3) testimonials = 0-10 pts Two (2) testimonials = 0-7.5 pts One (1) testimonial = 0-5 pts No written testimonial = 0pts Evaluation committee will use their own discretion to assess any other relevant documents submitted and score accordingly 	State page (s) numberor State section/tabon your proposal.				
Technical Engineering Resources and capacity to execute ICT Infrastructure Projects, deployments, installations, configurations, commissioning and decommissioning of Hardware Systems and Associated	CV's reflecting Technical Engineering Certifications and Skills Sets for Support and Maintenance of: HPE Data Center Equipment, Aruba Applications, Aruba Networking Equipment and Krone or Molex CAT 6e Structured Cabling	Demonstrate experience in deployment, maintenance and servicing HP and HPE Equipment including Gen9, Gen10 Servers, HP StoreOnce HP OneView, Aruba Core Switch and Edge Switches, Aruba Network Applications Suite, Supplying and Delivering of IT Hardware and Software for Laptops, Desktop and other related IT equipment's. (Total of 20 Points) <ul style="list-style-type: none"> 5 CVs Average experience 11 years and more = 0-20 pts 3 CVs Average experience 6 – 10 years = 0-15 pts 2 CVs Average experience 1 – 5 years = 0-10 pts No CV's submitted = 0 pts 	Attach CV's reflecting Technical Engineering Certifications and Skills Sets for Support and Maintenance What page (s) or section of your proposal 3 deputing team members' may be found? State page (s) numberor State section/tabon your proposal.	20 pts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Applications/Operating Systems.							
Deliverables for the hardware and software	<p>Turnaround time to supply, repair and deliver of HP, HPE or Dell hardware, software, licenses</p> <p>Provide and attach a clear and detailed service delivery framework</p> <p>Ability to facilitate and process In Warranty: full coverage (parts) for on-site repairs NBD from date of delivery and ICT Equipment maintenance</p>	<p>Turnaround time to supply HP and HPE ICT hardware software (s) and licenses for Servers, Storage, Network Switches, and laptop, desktop, structured cabling and other related network Peripheral ICT equipment on a need basis. (Total of 30 Points)</p> <ul style="list-style-type: none"> • One (1) week turnaround time = 0-30 pts • Two (2) weeks turnaround time = 0-20 pts • Three (3) weeks turnaround time = 0-15 pts • Four (4) weeks and more turnaround time = 0pts <p>The potential bidder must provide and attach a “clear and detailed delivery plan” and failure to abide by requirement (s) will automatically lead to proposal scoring 0 pts on this requirement.</p> <p>On-site warranty for all hardware and software (s) for HP and HPE IT hardware software (s) and licenses for Servers, Storage, Network Switches, and Laptops, Desktop, Cabling and other related network peripheral IT equipment. (Total of 20 Points)</p>	<p>Produce clear and detailed delivery plan What page (s) or section of your proposal information will be found?</p> <p>State page (s) number.....or State section/tab.....on your proposal.</p> <ul style="list-style-type: none"> • Bid proposal (include in your proposal) <p>What page (s) or section of your proposal information will be found?</p> <p>State page (s) number.....or State section/tab.....on your proposal.</p>	<p>50pts</p>	<p><input checked="" type="checkbox"/></p>	<p><input checked="" type="checkbox"/></p>	

		<ul style="list-style-type: none"> • 12 months and more = 0-20 pts • 10– 11 months = 0-15 pts • 6 – 9 months = 0-10 pts • 1– 5-month warranty = 0-5 pts • No warranty provided = 0 pts 					
Repairs, Maintenance, Support and HelpDesk response time	<p>Ability to facilitate and process Outside Warranty: full coverage (parts) for off-site repairs from date of delivery and ICT Equipment maintenance</p> <p>Submit the proof of Layer 2 24/7 service desk and response timelines for emergency service, normal support and maintenance calls</p>	<p>Demonstrate ability of a functional Layer 2 24/7 helpdesk, availability of qualified technical resources and solutions architects for solutions design and sales engineers for scoping HP and HPE Equipment supported by dedicated key account manager and sales team. (Total of 10 points)</p> <ul style="list-style-type: none"> • Outside Warranty Repairs, Support and Maintenance of ICT Hardware for laptops and desktops and other ICT Equipment = 0-10 pts • No Maintenance of ICT hardware = 0 Pts <p>Evaluation Committee will use its own discretion to assess any other relevant documents submitted and score accordingly.</p> <p>Maintenance and Support for onsite and remote response times. (Total of 10 points)</p>	<p>Bid proposal</p> <p>What page (s) or section of your proposal information will be found?</p> <p>State page (s) number.....or State section/ tab.....on your proposal.</p> <ul style="list-style-type: none"> • 	20pts			

		<ul style="list-style-type: none"> • Response within 2 hours of the service call = 0-10 pts • Response within 4 hours of the service call = 0-8 pts • Response within 8 hours of the service call = 0-5 pts <p>Beyond 24 hours = 0 pts</p>					
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Note that Evaluation Committee will use their own discretion to assess all bid proposals received in relation to above functionality criteria and may further verify information submitted from relevant sources/ your client and score your proposal accordingly.

Total weighted Points	100			
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The minimum functionality threshold is 70 points. <u>Bidders who score less than 70 points on functionality will therefore be disqualified</u> ; those who score 70 points or more will be further evaluated on Criteria 3 .		
Price and Preference points used: 80/20 or 90/10 preferential procurement principle	80/90 (Price)	R.....,.....
	20/10 (BEE Status)	Level..... and points.....

Name of Evaluator:			
Signature:		Date:/...../2021

10. GENERAL CONDITIONS OF CONTRACT

THE NATIONAL TREASURY

Republic of South Africa

GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and;
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 “GCC” means the General Conditions of Contract.
- 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 “Imported content” means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 “Local content” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 “Project site,” where applicable, means the place indicated in bidding documents.
- 1.21 “Purchaser” means the organization purchasing the goods.
- 1.22 “Republic” means the Republic of South Africa.
- 1.23 “SCC” means the Special Conditions of Contract.
- 1.24 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.1.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier's or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected. 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:

- (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
- (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause
- 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

- 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
 - (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is

between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

11. SERVICES SETA SUPPLIER DECLARATION FORM

The Supply Chain Management Manager

SSETA Vendor Management has received a request to load your company on to the SSETA vendor database. Please furnish us with the following to enable us to process this request:

1. Complete the "Supplier Declaration Form" (**SDF**) on page 2 of this letter
2. **Original** cancelled cheque **OR** letter from the bank verifying banking details (**with bank stamp**)
3. **Certified** copy of Identity document of Shareholders/Directors/Members (where applicable)
4. **Certified** copy of certificate of incorporation, CM29 / CM9 (name change)
5. **Certified** copy of share Certificates of Shareholders, CK1 / CK2 (if CC)
6. A letter with the company's letterhead confirming physical and postal addresses
7. **Original** or **certified** copy of SARS Tax Clearance certificate and Vat registration certificate
8. Proof of company registered with National Treasury Central Supplier Database (CSD)
9. Tax compliant on National Treasury Central Supplier Database (CSD) prior to award (Refer above 8)
10. **Proof of B-BBEE status level of contributor**" means:
 - B-BBEE Status level certificate issued by an authorized body or person;
 - A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - Any other requirement prescribed in terms of the B-BBEE Act;

NB: ▪ **Failure to submit the above documentation will delay the vendor creation process.**

▪ *Where applicable, the respective Services SETA business unit processing your application may request further information from you. E.g. proof of an existence of a Service/Business contract between your business and the SSETA.*

IMPORTANT NOTES:

- a) **If your annual turnover is less than R10million**, then in terms of the DTI codes, you are classified as an Exempted Micro Enterprise (EME). If the company is classified as an EME, the company is only required to obtain a sworn affidavit on an annual basis, confirming the following: (a) Annual Total Revenue of R10million or less and (b) Level of Black Ownership.
- b) **If your annual turnover is between R10million and R50million**, then in terms of the DTI codes, you are classified as a Qualifying Small Enterprise (QSE). A QSE must comply with all of the elements of B-BBEE for the purposes of measurement.

Enhanced B-BBEE recognition level for QSE:

- A QSE which is 100% Black Owned qualifies for a Level One B-BBEE recognition.
 - A QSE which is at least 51% Black Owned qualifies for a Level Two B-BBEE recognition level
 - In the above cases the QSEs mentioned above are only required to obtain an sworn affidavit on an annual basis confirming the following:
 - a) Annual Total Revenue of R50million or less;
 - b) Level of Ownership
- c) **If your annual turnover is in excess of R50million**, then in terms of the DTI codes, you are classified as a Large Enterprise and you claim a specific BEE level based on all 5 elements of the BBEE Generic score-card. Please include your BEE certificate in your submission as confirmation of your status.
- NB: BBEE certificate and detailed scorecard should be obtained from an accredited rating agency (permanent SANAS Member).
- d) **To avoid PAYE tax being automatically deducted from any invoices received from you**, you must also contact the SSETA person who lodged this request on your behalf, so as to be correctly classified in terms of Tax legislation.
- e) Unfortunately, **No payments can be made to a vendor** until the vendor has been registered, and no vendor can be registered until the vendor application form, together with its supporting documentation, has been received and processed.
- f) **Please return the completed Supplier Declaration Form (SDF) together with the required supporting documents mentioned above to the SSETA Official who is intending to procure your company's services/products in order that he/she should complete and Internal SSETA Departmental Questionnaire before referring the matter to the appropriate SSETA Vendor Office.**

Regards,

SUPPLIER DECLARATION FORM

Company Trading Name							
Company Registered Name							
Company Registration Number Or ID Number If A Sole Proprietor							
Form of entity	CC	Trust	Pty Ltd	Limited	Partnership	Sole Proprietor	
VAT number (if registered)							
Company Telephone Number							
Company Fax Number							
Company E-Mail Address							
Company Website Address							
Bank Name				Bank Account Number			
Postal Address						Code	
						Code	
Physical Address						Code	
						Code	
Contact Person							
Designation							
Telephone							
Email							